



## Craft Beer Bartender

### **JOB TITLE: Craft Beer Bartender**

DEPARTMENT: Front of House

REPORTS TO: Tasting Room Manager

STATUS: Full-time & Part-Time Positions Available

LOCATION(s): Cedarburg & Wauwatosa, WI

### **Position Summary:**

The Bartender under the direction of the Tasting Room Manager, will be responsible for ensuring that Tasting Room patrons feel welcomed, are well informed about beer choices and are served quickly and efficiently. Bartenders will be expected to work a flexible schedule including nights and weekends. The Bartender is a vital component to the brewery. The Tasting Room is a key part of our success as it is likely the first experience consumers have with our brand.

### **Key Responsibilities:**

- Support The Fermentorium Beverage Company's values and expectations of quality.
- Ability to know a menu of 24+ beers on a continuous basis
- Engage with each customer directly, giving each the attention they deserve, and making them feel welcomed while working to meet their needs quickly and efficiently.
- Politely and respectfully address customers' questions about the brewery and beer, regardless of their knowledge or experience with craft beer.
- Maintain a clean bar and Tasting Room area, as well as food prep and sink areas.
- Cook food orders according to food health and safety standards.
- Wash utensils and dishes and ensure they are stored properly.
- Ensure a safe working environment and support safety improvements.
- Work toward continuous optimization of taproom operations by providing Manager of Tasting Room and brewery owner with timely feedback.

### **Requirements/Qualifications:**

- Available to work a flexible schedule including nights and weekends.
- Demonstrated knowledge and passion of craft beer.
- Must enjoy working with the public in a positive and friendly manner.
- Attention to detail and ability to multitask.
- Basic familiarity with tablet-based POS systems and other web-based / MS Office software.
- Understanding of the importance of health and hygiene in regards to food service.
- Ability to lift 35-50lbs.
- Ability to move full kegs with the aid of a dolly
- Aptitude for and desire to learn the mechanical workings of taproom equipment in order to address problems quickly and efficiently.



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- Ability to limit problems and liability related to customers' excessive drinking by taking steps as persuading customers to stop drinking, or ordering transportation for intoxicated customers.

### **What Fermentorium Employees can expect:**

At The Fermentorium, we pride ourselves in creating a welcoming work environment. As a member of The Fermentorium team, you can expect to be:

- Compensated well and fairly based on responsibilities and position
- Involved in the evolution and growth of the brewery.
- Empowered to make decisions that are in line with overall brewery goals.
- Valued and appreciated for your efforts.
- Provided with mentorship and learning opportunities related to craft beer.

### **Advancement Path: Craft Beer Bartender > Tasting Room Manager**